

Arctic Physical Therapy Services, Inc. 813 Lower Mill Bay Rd. Kodiak, AK 99615 P(907)486-4499 F(907)486-8211 Web: www.arcticphysicaltherapy.com Email: arcticpt@gmail.com

Arctic Physical Therapy Billing Policy

As stated on our Intake Form:

Arctic Physical Therapy Services, Inc. will bill an insurance as a courtesy, however the patient is ultimately responsible for the total bill and agrees to pay in a timely fashion should the third party, for any reason, fail to pay for the services rendered.

We will bill your insurance company and send you a bill upon receipt of their payment. Depending on how long a patient is being treated, a statement can be expected every 30 days.

If you would prefer to pay after each visit, please let us know. If you would prefer to receive your statement via email, please let us know.

We bill insurances weekly. An insurance company must respond to our billing within 45 days of receipt of the bill. If they reject or send a denial needing more information, the amount of time to process the information can vary from weeks to several months. Please note we will re-bill an insurance to get the maximum reimbursement possible.

We will do our best to let you know if a co-pay is required or if a supply is covered/not covered, but ultimately it is the insureds responsibility to know what your plan's eligibility and benefits are.

Co-pays:

If required under a plan it must be paid at time of treatment.

Supplies:

All supplies must be paid in full at the time of dispensing. The only exception to this is for Workman's Compensation (upon approval of carrier if over \$50.00). Some garments, braces, and TENs units may require a 50% deposit at the time of dispensing. Arctic Physical Therapy Services, Inc. will refund my deposit or amount paid to me when my insurance company pays for the supply.

Furthermore, regarding accounts that are not paid, any collection costs or collection agency fees will be added to the total balance due. Interest will accrue at the rate of 10% for unpaid accounts after 90 days from the date of service.